

Elite Technology Solutions and Glass Technology Investments

Updated 5/26/2022

Installing Jump Desktop on Client PC

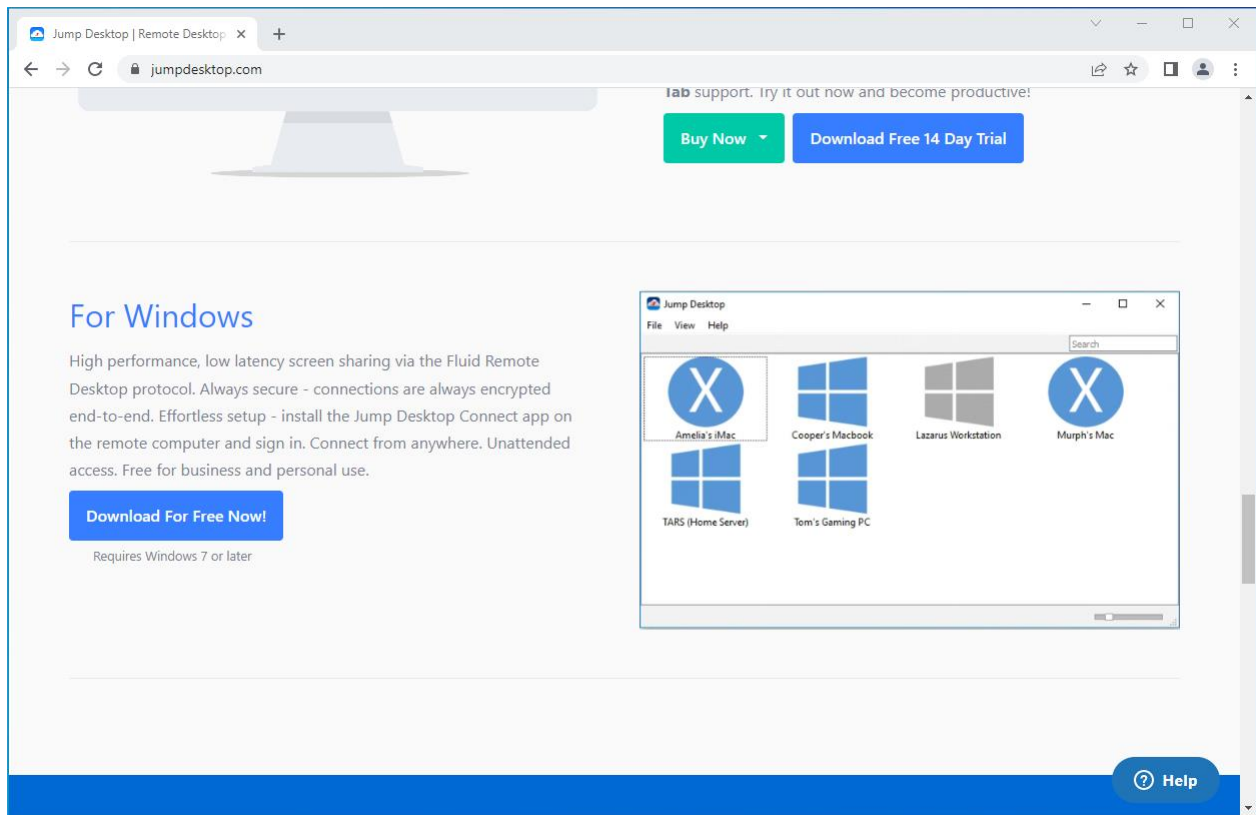
Jump Desktop is the Program that facilitates the connection from your office computer to the cloud server. This program allows us to securely connect without having to change settings on your router.

There are a few simple steps to gain access. We recommend having a Gmail or google account but if you use a different provider for your email, you can create your own account on the sign in page (Trust us, its super easy!) We will need to preload this account or load them on our end after you create them/sign in before you will have access!

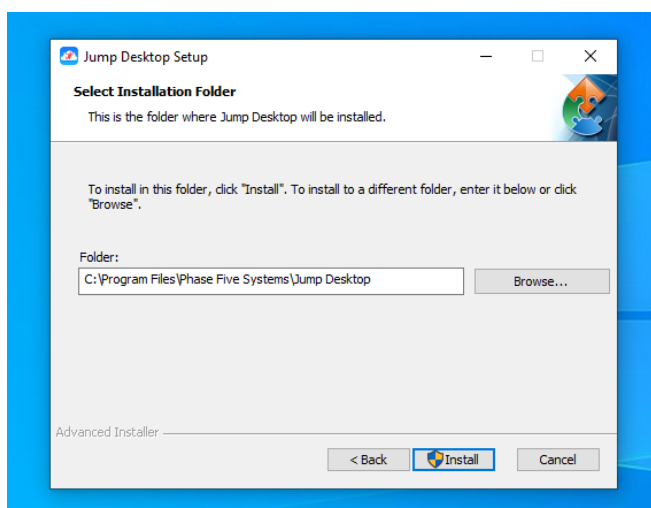
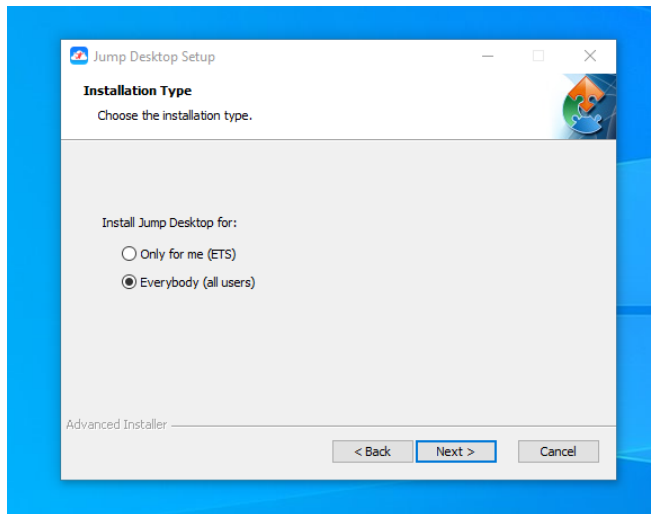
First step is to head to www.jumpdesktop.com

From here you want to scroll a little more than halfway down the page until you see this:

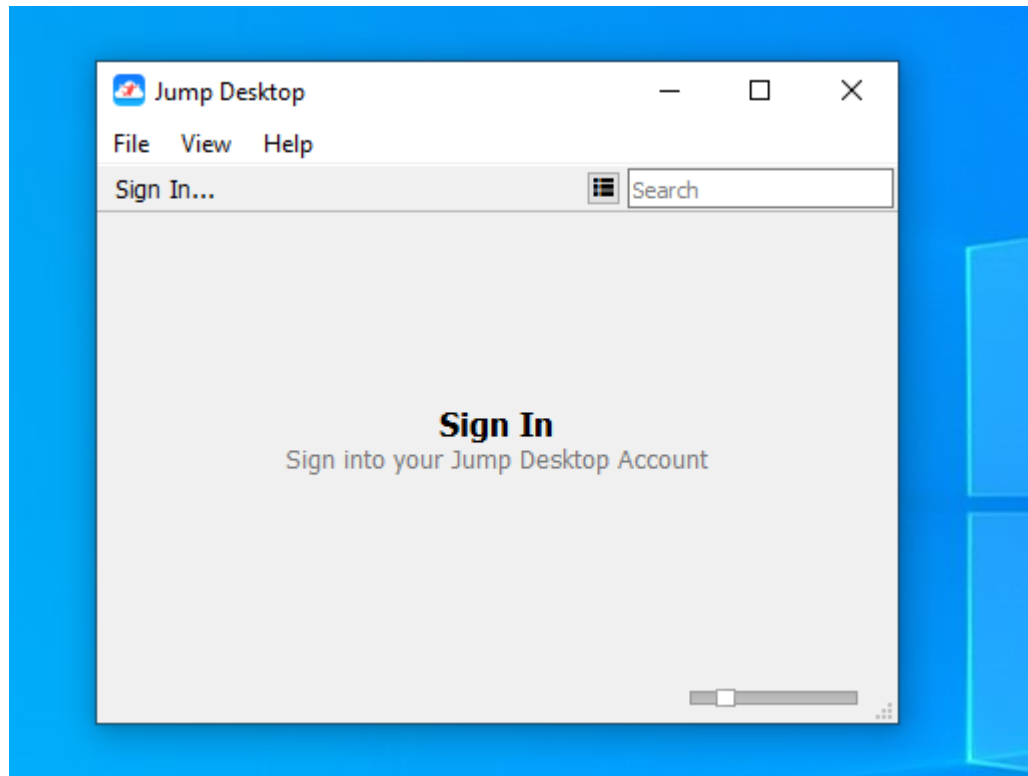
Click the “Download For Free Now” button!



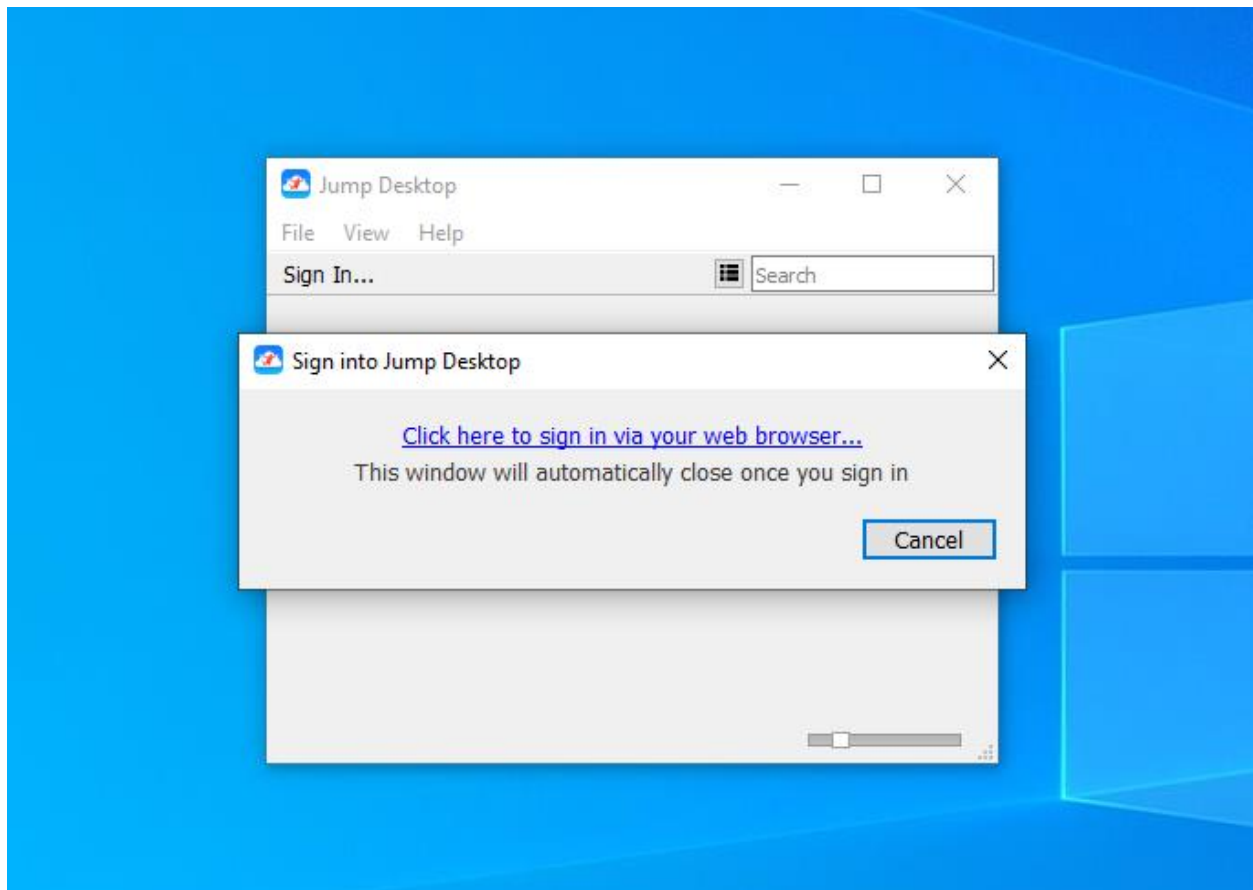
Once this has downloaded go ahead and run the program to install it. See the next few pictures for what you need to do. It should be fast!



Once you've done the above you should see this:
Go ahead and click on the "sign in" in the top left!

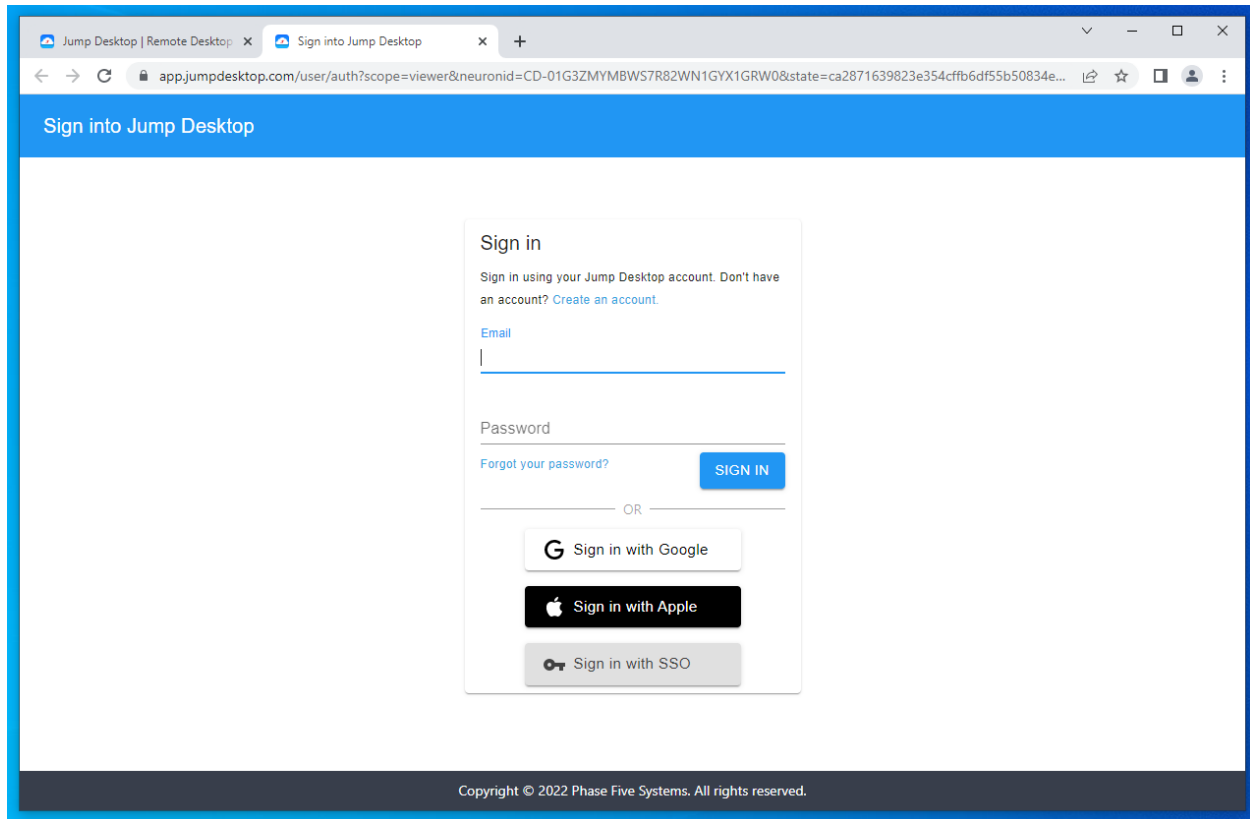


It will ask you to click the blue link, do this!



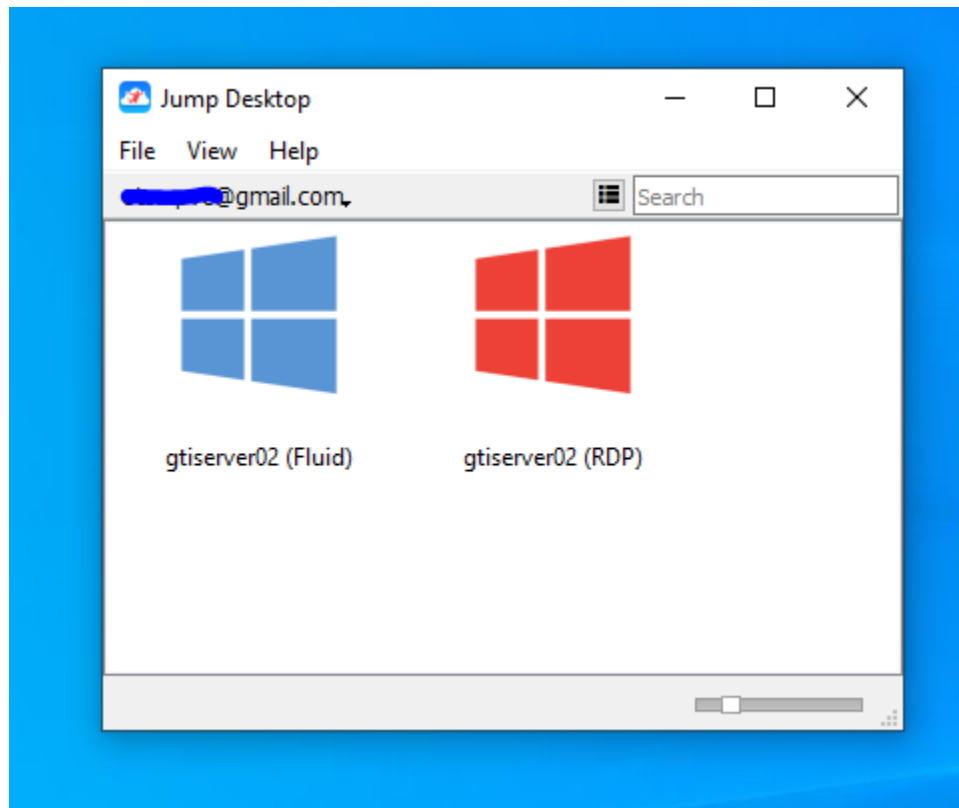
From here we just need to sign in. You can use a google/gmail account or sign up with another email. The next Step will tell you how to connect once you've signed up/ signed in.

*****Don't forget to pin the Jump program to your desktop task bar at some point!*****

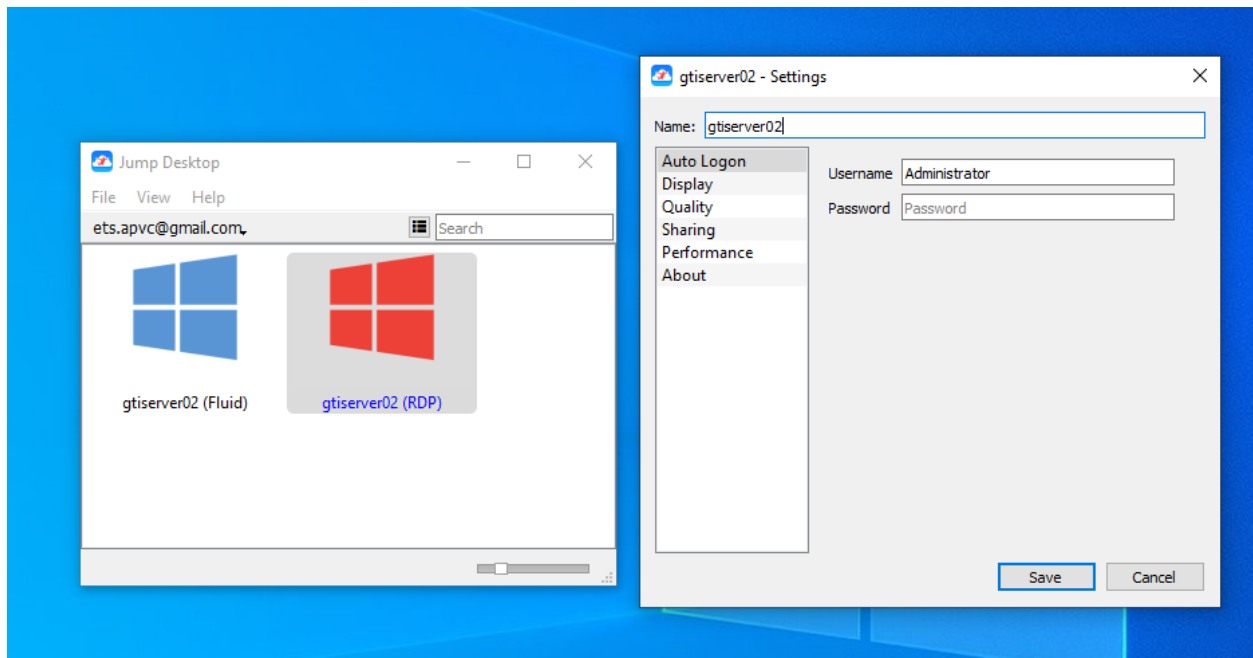


The screenshot shows a web browser window with two tabs: "Jump Desktop | Remote Desktop" and "Sign into Jump Desktop". The address bar shows the URL: `app.jumpdesktop.com/user/auth?scope=viewer&neuronid=CD-01G3ZMYMBWS7R82WN1GYX1GRW0&state=ca2871639823e354cffb6df55b50834e...`. The page has a blue header with the text "Sign into Jump Desktop". The main content area is white and contains a "Sign in" form. The form includes a title "Sign in", a subtitle "Sign in using your Jump Desktop account. Don't have an account? [Create an account.](#)", an "Email" input field, a "Password" input field, a "Forgot your password?" link, a blue "SIGN IN" button, and three social login options: "Sign in with Google", "Sign in with Apple", and "Sign in with SSO". The footer is a dark grey bar with the text "Copyright © 2022 Phase Five Systems. All rights reserved."

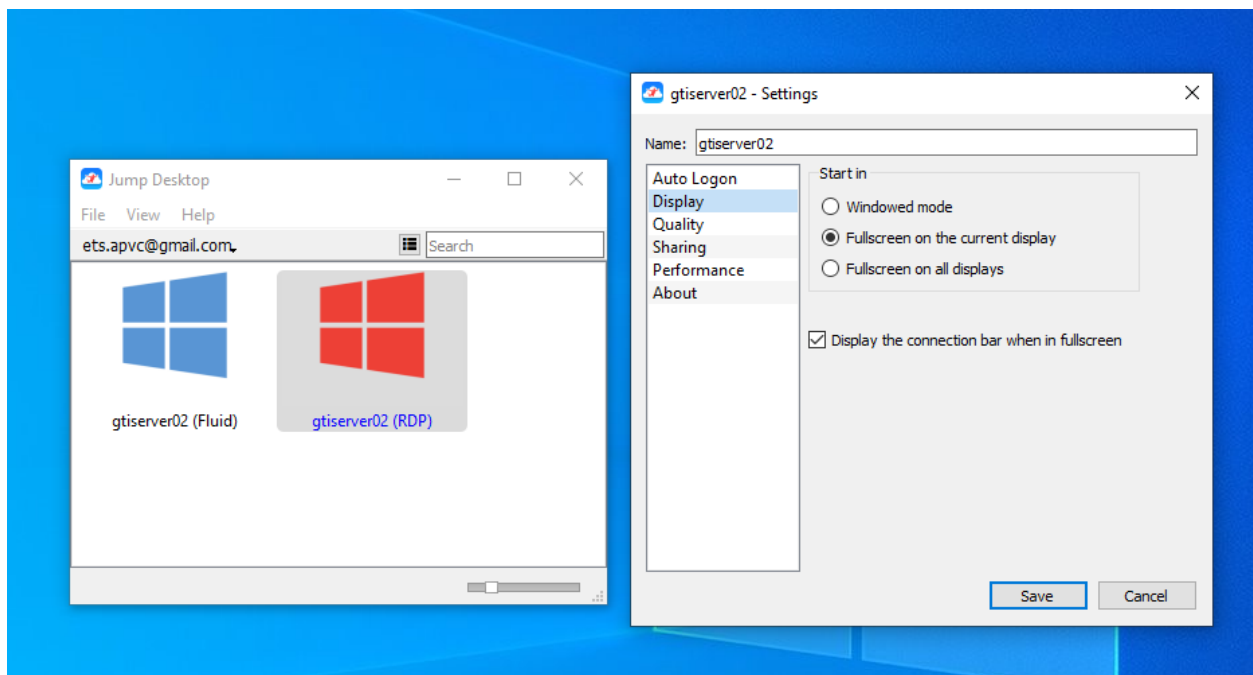
Once signed in you should see 2 icons. We want to focus on the red one! We need to make a few changes to make it look right on your end.



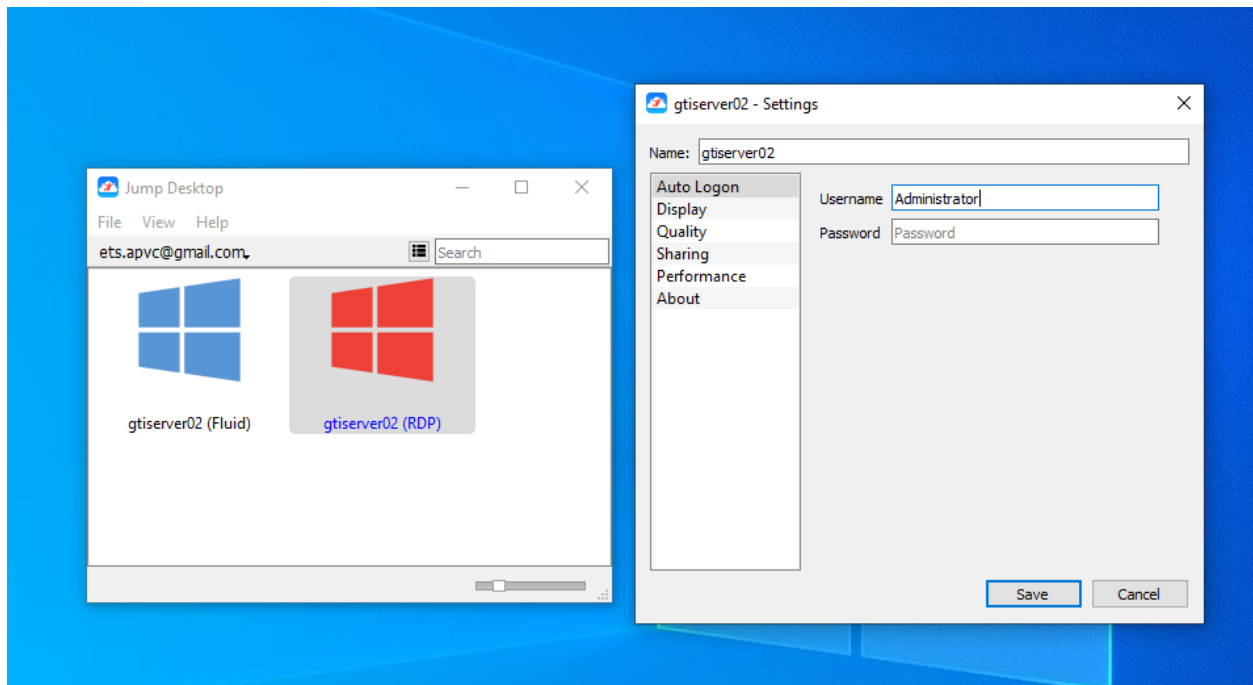
Go ahead and Right click the red icon and select “Edit”. You should see the following:



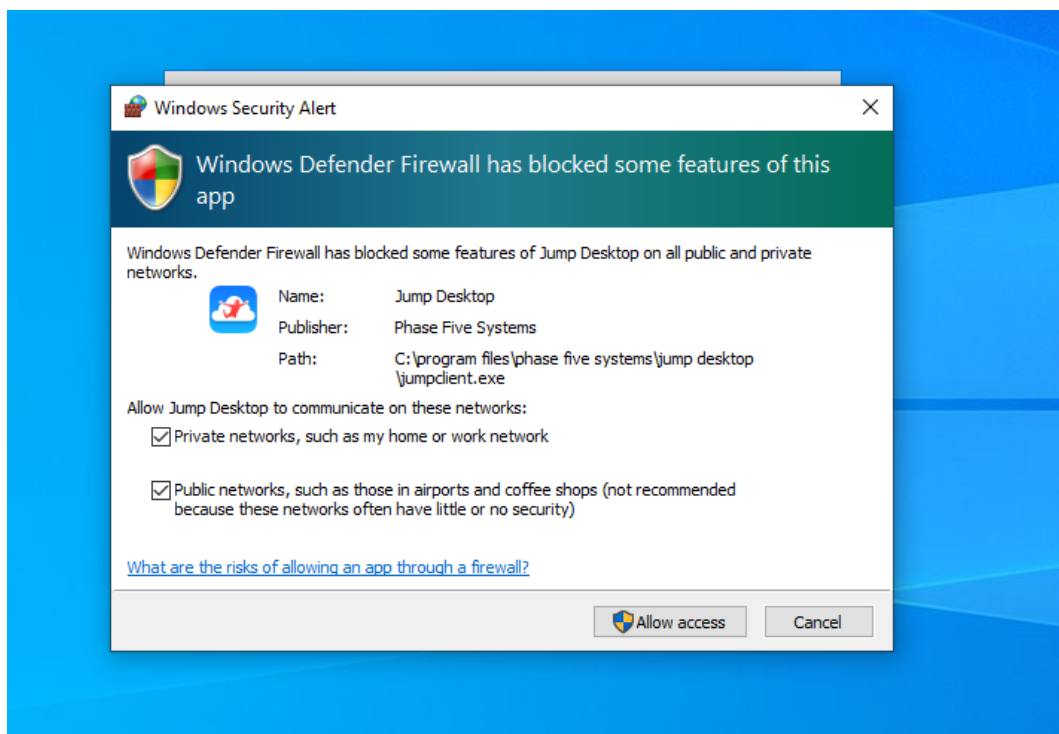
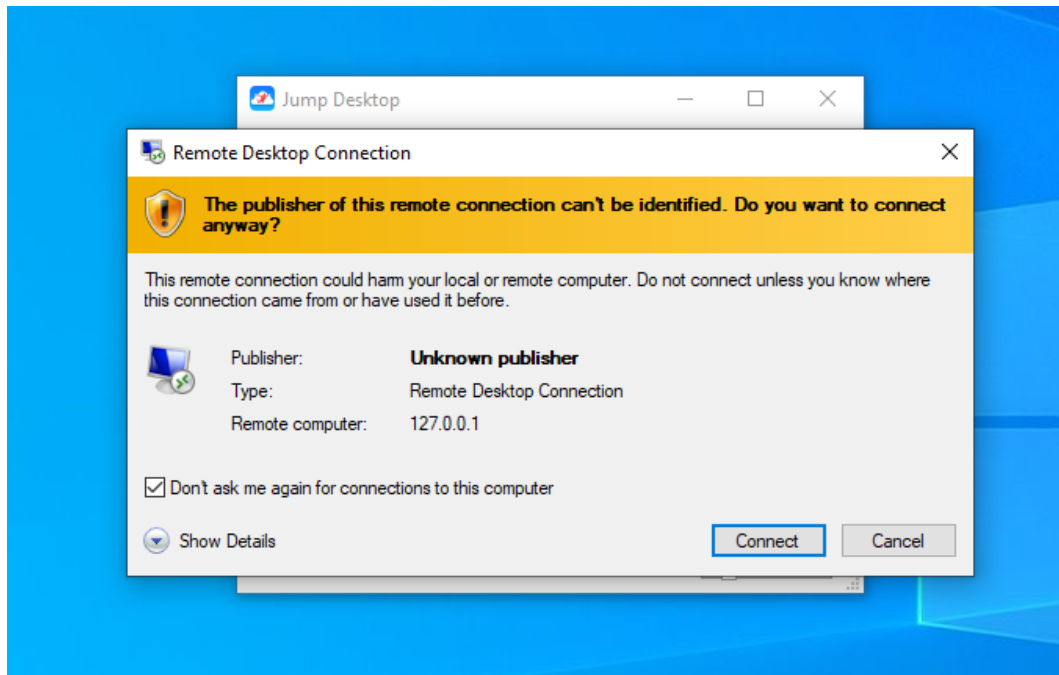
We want to edit some settings. The first is under the tab “Display”. Go ahead and select the “Fullscreen on the current display” if you just have one monitor or select the “Fullscreen on both displays” if you are rocking dual monitors! This will ensure you can see everything. On the other hand, if you only want the remote desktop on one monitor and you have 2, just select the “Fullscreen on current display” option.



This is an optional step but may make your sign in easier. Go to “Auto Logon” and enter in “your” username that was provided to you. If you share this computer just skip this step so that you don’t make it harder for others!



That's it. You will see a few things pop up the first time you click on the red square to sign in. Here is a preview. Go ahead and select the following:



By now you should be at the login screen. If your username is displayed, go ahead, and enter in your password. If your username is NOT correct just simply select “more choices” and enter in your correct username and password!

You should then see the remote desktop load and transform the screen into your secure and reliable cloud desktop!

